

Newton Matters!

March 2020



The Newsletter of The Newton on Ouse Parish Council

Visit the website on: www.newtononouse.org

NEWTON MATTERS: the local response to the coronavirus pandemic

CHAIRMAN'S INTRODUCTION

This is a single issue edition of Newton Matters. It is an attempt to pull together in one document, reaching every house in Newton on Ouse, important information and contact details which will help us get through the testing times ahead. I hope you find it useful. I include details of the response from Tollerton surgery; you are urged to register online wherever possible, so you can order prescriptions online. I am hugely grateful to all those who are helping support those who most need it, not least Andrew Windrum, who has been co-ordinating the support network described below. I fear we are in for a very long haul, and extremely demanding times.

Things are moving very fast and I am anxious that we keep as many people as possible up

to date with local news. Karen Morris holds an immensely useful 'village distribution list' through which she can reach many of us by email. If you would like to be on this list please contact Karen on karenmorriscp@hotmail.co.uk. I also include some local contact details, including our local shops; details, as well as advice included in this newsletter, are accurate so far, I think.

You will hopefully be aware that a network has been established of over 50 volunteers to support self-isolating households across the Parish. Already, the team are collecting prescriptions and delivering groceries. Volunteers will be following the latest guidance from NHS England to ensure they don't put themselves or

residents at risk from infection. For groceries you will need to pay by cheque, cash or bank transfer. Do not provide your card details or PIN number. Please note these services are both free and confidential. If you need help please contact Karen Morris or Kate Taylor. They will then pass on your request and contact details to a volunteer who will then contact you. Karen Morris (tel: 848396, 07834923035 karenmorriscp@hotmail.com) Kate Taylor (tel: 07771865767 katetaylor34@yahoo.co.uk). Any deliveries will be left on your doorstep.

Above all, keep safe!

Tim Key
tjkey@btinternet.com

TOLLERTON SURGERY RESPONSE

The main aim is to limit people entering the surgery, to protect both patients and staff from Covid-19. There is the risk of the surgery closing should there be the need to deep clean following the possibility of a case in the surgery; and another risk of closure is staff sickness. Essentially, the surgery is trying to limit the number of face to face consultations, recognising that many consultations can take place over the phone.

Please do not book a GP appointment or attend the surgery if you have symptoms associated with coronavirus, including a new and continuous cough and a high temperature. You are advised to stay at home for seven days. If your symptoms are serious, or get worse, NHS 111 has an online coronavirus service that can tell you if you need further medical help and advise you what to do. Only call 111 direct if you cannot go online or are advised to do so by the online service.

In addition:

- Patients are encouraged wherever possible to register and use the process for ordering prescriptions online
- The surgery now, due to supply and demand, requires 72 hours notice for collection from ordering. Keep to your regular ordering timetable and do not over order
- Patients, wherever possible, if unable to get their own repeat prescriptions from the surgery, should ask a family member, friend or volunteer to pick them up. The patient must send a signed letter authorising the allocated person to pick up their prescription.
- The person picking up the prescription must complete the reverse of the prescription
- The surgery door access is now controlled to reduce risk of infection transfer. The bell on the surgery

door will alert a member of staff who will bring out the prescription.

- If you are requesting a controlled drug, or one which is kept in the fridge, the usual person who has a history of collection and is known to surgery staff can continue to pick up repeats
- If the person requesting such a drug is not known to surgery staff, the patient requiring the drugs MUST ring the surgery and inform them who is picking them up and send a signed letter authorising the allocated person to pick up their prescription.
- In the event that the surgery has to close for deep cleaning or staff sickness, the collection process for repeat prescriptions will be found on the surgery website, and will be part of any message when a patient calls the surgery. There will also be a notice put on the front door.

PHONE: 01347 838231

WEBSITE: tollertonsurgery.co.uk

LOCAL FOOD DELIVERIES

- **The Dawnay Arms** can provide fresh bread and frozen ready meals, and can order fish and frozen meat for collection. Also fruit and veg from www.wellocksathome.co.uk. Full details from Kerry. Phone: 01347 848345 or dine@thedawnay.co.uk
- **Andrew Wade, Milkman:** milk, cream, yogurt, butter etc
PHONE: 01347 838806
- **Linton Lock House.** Takeaway service Tuesday-Saturday 5.30-7.45
PHONE: Wendy on 01347 848844
- **Linton Stores** PHONE: Yvonne on 01347 848255
- **Meals on wheels.** Easingwold Community Care.
PHONE: Helen on 07541 356046

BUS SERVICES

In the light of cuts to our local bus services, North Yorkshire County Council is providing a 29 bus to run from Newton on Ouse to Easingwold on Tuesdays and Thursdays, leaving Newton at 10am and returning from Easingwold at 1pm. These are intended to enable essential journeys; if you use these buses, keep two metres from other people and wash your hands before and after your journey.

YOUR PARISH COUNCIL: Chair Tim Key 844036; Clerk Karen Morris 848396; Sue Chadwick 848476; Lesley Devlin 848044; Fiona Laycock 848138; Glenda Turnbull 848423

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